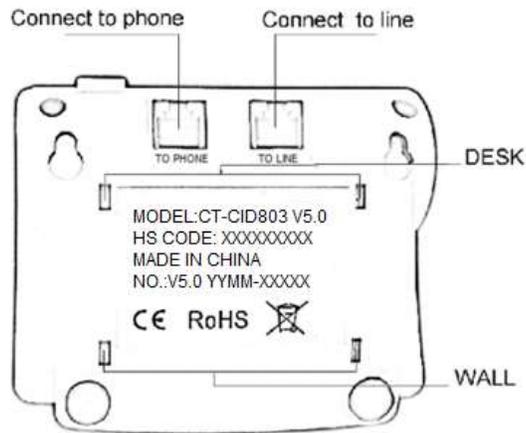# T-Lock Call Blocker User Manual

Last revised on June 11, 2015 by HQTelecom.com

Congratulations on your purchase! This document provides instructions on how to setup, install, and program your Call Blocker.

Packing content:
Your packaging contains the following items:
(1) T-Lock Call Blocker Call Blocker device with LCD display, 6 buttons (SET, OUT, BLACKLIST, REMOVE, UP & DOWN (◄ or ►) buttons), and two RJ-11 sockets (TO LINE, TO PHONE).
(1)Telephone cord
(1) Wall / Desktop bracket
(1) User manual

Quick Setup:

This device is powered by your phone line. Simply plug-in your Call Blocker to an existing phone jack (or modem) in series or parallel (as shown below) and wait for calls to start ringing. Then follow the instructions under the 'Getting Started' section below to start building your BLACKLIST. It's that simple!

IMPORTANT: Please make sure your phone line has 'Caller ID service' active. Your Call Blocker will not work properly without it. If you are not sure, please contact your telephone service provider.
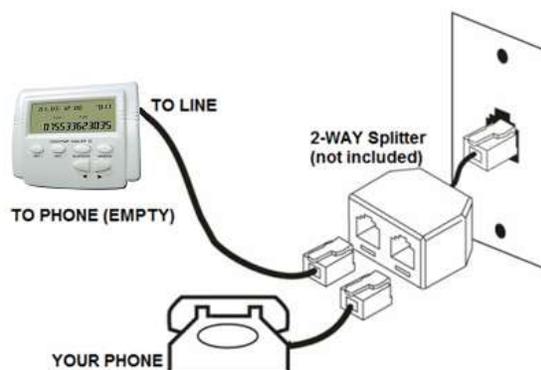
Installation:

There are 2 ways of installing your T-Lock Call Blocker as shown below. Your call blocker should work in both settings, however we recommend that you test both to find out the best setup for you.

SERIES INSTALLATION: **PARALLEL INSTALLATION:**

Important: If using the parallel installation option above, you will need to connect a telephone handset to the PHONE socket (at least temporarily) in order to do any programming or change any settings.

Getting Started / Adding Phone Numbers to the Blacklist:

The T-Lock Call Blocker is shipped from the factory ready to start working when connected to any FSK/DTMF compatible phone line using the LINE socket. **There is no programming required** in order for this device to start blocking calls. Once installed, simply wait to start receiving calls, then use the scrolling **UP** or **DOWN** buttons (◄ or ►) to browse the list of recent incoming calls. While browsing, you may press the **BLACKLIST** button to add unwanted numbers to the BLACKLIST. It's that simple!

Programming your T-Lock Call Blocker

PREPARATION: Before you can start programming your T-Lock Call Blocker, you need to have a telephone handset (wired or wireless) connected to the "PHONE" socket on the back of your call blocker (as shown in Series installation diagram). You will need to use the dial pad on your handset to program your call blocker.

1.0 Setting the YEAR

PLEASE READ: The YEAR setting is NOT required. Since this is a line-powered device, the YEAR will reset when it loses power because its setting is not stored in the non-volatile memory. TIP: Please do not bother setting the year on this device. It will work fine with the default value.
Follow these steps to change the 4th digit on the year (e.g. from 201**2** to 201**3**).
Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset [1] and press **1** using the dial-pad (LCD displays 20**1**2 and 3rd digit is blinking indicating that it can be changed).

Step 3. Press **SET** button again to move from the 3rd to the 4th digit of the year (201**2**).

Step 4. Press **UP** button (◄) to change the blinking digit (3,4,5).

Step 5. Once the correct digit is displayed, hang up handset, and wait 15 seconds to exit programming mode.

1.1 Setting Date & Time

PLEASE READ: The date & time setting is also NOT required. This data is automatically updated from the caller id information on incoming calls.

TIP: Do not bother setting the date & time on this device. It will automatically update with incoming calls.

If you still wish to set it up, after setting the year's last digit in step 4, press **SET** again to change the Month (MM), use dial-pad to input the correct month, then press **SET** again to change the Day (DD), use dial-pad to input the correct month, then press **SET** again to change the HOUR (HH), use dial-pad to input the correct month, and then press **SET** again to change the Minutes (MM). Then, hang up the handset and wait 15 seconds to exit programming mode.

2.0 Setting the LCD Display Brightness Levels

The factory default settings for the display brightness is 2. To adjust it, follow the steps below:

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset and press **2** using the dial-pad. (LCD displays "LCD   2")

Step 3. Press **UP** or **DOWN** buttons (◄ or ►) to change the LCD levels from 2 to 1,2,3,4

Step 4. When done, hang up handset and wait 15 seconds to exit programming mode.

3.0 Adding Outgoing (dialing) Blocked Numbers to the BLACKLIST

Please follow the steps below to manually add phone numbers (also prefixes or area codes) that you wish to block dialing from your phone line.

IMPORTANT: Make sure your T-Lock Call Blocker is installed in series with your existing phone(s) in order for the T-Lock Call Blocker to block all the outgoing numbers calls.

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset [1] and press **3** (LCD displays a blinking cursor "_" indicating input mode).

Step 3. Input the phone number[2] (or area code or prefix) you wish to block.

Step 4. Press **UP** or **DOWN** buttons (◄ or ►) to save[4] (LCD displays "SUCCEED").

Repeat steps 3-4 to continue inputting number(s) you wish to block.

Step 5. When done, hang up handset and wait 15 seconds to exit programming mode.

3.1 Browsing / Removing Outgoing (dialing out) Blocked numbers from the BLACKLIST

To remove a number from the blocked list[3], you need to press **SET**, press **3**, use the **UP** & **DOWN** buttons (◄ or ►) to browse the list of blocked numbers you wish to remove, and then press the **REMOVE** button to remove the number displayed (LCD[3] displays "DEL" and "SUCCESS").

4.0 Renumbered as 5.0

5.0 Adding Phone Numbers to the BLACKLIST e.g. Blocking Unwanted Phone Numbers

There are 3 ways of adding unwanted phone numbers to the BLACKLIST:

(1) When an unwanted call is ringing, simply press the **BLACKLIST** button before answering it to disconnect the call and add the number to the BLACKLIST.

(2) After receiving an unwanted call ... At a later time, you can use the scroll **UP/DOWN** buttons (◄ or ►) to browse the list of recent incoming calls (see 8.1), then press the **BLACKLIST** button to add the unwanted phone number to BLACKLIST (LCD displays "SAVE" and "SUCCEED").

(3) You may also add numbers manually. Please follow the instructions below to add incoming phone numbers to the BLACKLIST.

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset and press **4** (LCD displays the first number stored in the BLACKLIST. If empty, a blinking cursor should be shown as "_" indicating input mode).

Step 3. Input phone number[2] to be added to the incoming BLACKLIST

Step 4. Press **UP** or **DOWN** buttons (◄ or ►) to save[4] (LCD displays "SUCCEED").

Repeat steps 2-4 to add up to 1,200 numbers (up to 16 digits in length, each)

Step 5. When done, hang up handset and wait 15 seconds to exit programming mode.

TIP: The recommended way to build your BLACKLIST is to use options 1 or 2 above. If you choose option (3) above, you may need to add area code + number and also 1 + area code + number (this depends on how the leading 1 is handled by your phone service provider).

5.1 Adding Incoming Area Codes or Prefixes to the BLACKLIST

Follow the steps below to add incoming phone area codes and prefixes to BLACKLIST.

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off handset and press **5** (If your BLACKLIST is empty, a blinking cursor should be shown as "_" indicating input mode. Otherwise, the LCD will display the first stored number in the BLACKLIST)

Step 3. Input the area code or prefix you wish to block[2] (example area code: 305, prefix 305-558) using the dial-pad on your telephone handset.

Step 4. Press **UP** or **DOWN** buttons (◄ or ►) to save number[4] (LCD displays "SAVE" and "SUCCEED"). Repeat steps 2 & 3 to add up to 10 sets (up to 10 digits in length, each)

Step 5. When done, hang up handset and wait 15 seconds to exit programming mode.

6.0 Turn ON/OFF feature to Block all Incoming Calls with no Caller ID Info

This feature is disabled (OFF) as a factory default setting. Please follow the steps below if you wish to turn this feature "ON" and block all calls with no caller ID information.

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset and press **6** (LCD displays "OFF")

Step 3. Press **UP** or **DOWN** buttons (◄ or ►) to toggle feature "**ON**" and "**OFF**".

Step 4. When "ON" is shown, hang up handset and wait 15 seconds to exit.

7.0 Changing the Pass Code

The T-Lock Call Blocker's factory default pass code is 0000. Follow steps below to change it:

Step 1. Press **SET** button (LCD displays Set 1234567)

Step 2. Lift off the handset and press **7** (LCD display "INPUT-")

Step 3. Input old pass code (default 0000) and press **SET** (LCD displays "N-PASS-")

Step 4. Input the new pass code (up to 4 digits) press **SET** button.

Step 5. Re-enter new pass code and press **SET** to save it[4] (LCD displays "SUCCEED").

Step 6. Hang up handset and wait 15 seconds to allow T-Lock Call Blocker to exit programming mode.

Note: You may use "8289" if you forget your pass code to reset back to default (0000).

8.0 Browsing Lists

8.1 Browsing Incoming Phone Numbers

Press the **UP** or **DOWN** buttons (◄ or ►) to view recent incoming call records. Your call blocker will store the last 100 calls received. The LCD will display the phone number (up to 16 digits), date, and time of each call.

8.2 Browsing BLACKLIST Phone Numbers

Press the **BLACKLIST** button, then **UP** or **DOWN** buttons (◄ or ►) to view the stored numbers. Your call blocker will store up to 1,500 numbers. The LCD will display the phone number (up to 16 digits).

8.3 Browsing Outgoing Phone Numbers

Press **OUT** to browse recent outgoing phone numbers dialed from phone(s) connected to the PHONE socket of the T-Lock Call Blocker. Press **UP** or **DOWN** buttons (◄ or ►) to browse list. LCD displays 'NO CODE' when there are no calls. Your call blocker will store up to 50 outgoing numbers. Each record can display up to 16 digits.

9.0 Section renumbered as 8.3

10.0 Removing Numbers from Lists (INCOMING, OUT, and BLACKLIST)

10.1 Removing Phone Numbers from INCOMING List

To remove numbers from the INCOMING list of recent calls (T-Lock Call Blocker holds up to 100 records, 16 digits each), simply use the **UP** or **DOWN** buttons (◄ or ►) to browse list. Then, press the **REMOVE** button to delete number from list (LCD[3] displays "DEL"). To remove entire list of incoming call records, press the **REMOVE** button (gently) for more than 3 seconds.

10.2 Removing Phone Numbers from the BLACKLIST

To remove numbers from the BLACKLIST memory (up to 1,200 records), press the **BLACKLIST** button, then use **UP** or **DOWN** buttons (◄ or ►) to browse list. Then, press the **REMOVE** button to delete number from list (LCD[3] displays "DEL"). To remove entire list, press the **REMOVE** button more than 3 seconds. NOTE: You will need to input pass code (default 0000) followed by the **REMOVE** button when LCD displays "PASS-". This is a safety feature to prevent deleting the list unintentionally.

10.3 Removing Incoming Area codes or Prefixes from BLACKLIST

Follow steps 1 & 2 above, then follow these additional steps:

Step 3. Use **UP** or **DOWN** buttons (◄ or ►) to browse list of blocked numbers

Step 4. When displaying the number you wish to remove, press **REMOVE** (LCD[3] displays "DEL").

Step 5. When done hang up handset, and wait 15 seconds to exit programming mode.

Important: The area codes & prefixes manually added will not show when browsing the BLACKLIST.

10.4 Browsing / Removing Phone Numbers from the OUT list

To remove numbers from the outgoing list of recent phone numbers (up to 50 records) press the **OUT** button, then use the **UP** or **DOWN** buttons (◄ or ►) to browse list. Now, you can press the **REMOVE** button to delete any phone number you wish (LCD displays "SUCCEED"). To remove the entire list, press the **REMOVE** button more than 3 seconds.

11.0 BLACKLIST Operation

The T-Lock Call Blocker will automatically disconnect (off-hook and hang up the call) if the calling number is stored in the BLACKLIST. Callers will simply hear a disconnect sound. The number of rings you hear before a call is disconnected varies depending on how your call blocker is installed. If installed in series, you may hear no ring or 1 ring. If installed in parallel, you may hear 1 or 2 rings. There may be other factors affecting the number of rings.

12.0 LOCK Feature

The "LOCK" feature is turned "OFF" as a factory default setting. You may lift-off handset and input ***000111#** to turn "ON" the LOCK feature and LOCK all functions (LCD displays "LOCK"). If your T-Lock Call Blocker's LCD displays "LOCK", then lift-off handset and input ***123456#** (Star Key 1 2 3 4 5 6 Pound Key) to turn "OFF" the lock function, and enable all T-Lock Call Blocker's functions.

13.0 LCD Display Alerts and Messages

The LCD display will show the following messages or alerts.

The '**NEW**' alert indicates that the phone number is new (e.g. recently added to the T-Lock Call Blocker's memory)

The '**REP**' alert indicates that the phone number is already in memory.

The '**MAIL**' alert indicates that you have a new voicemail (this feature is provided by your phone service provider as part of the Caller ID service).

The LCD also shows the current date of week: **SUN**, **MON**, **TUE**, **WED**, **THU**, **FRI**, **SAT**.

14.0 Programming Notes[x]

(1) When using a telephone handset to program your T-Lock Call Blocker, please disregard the voice messages (or any audible line errors) you may hear on your telephone line.

(2) In input mode, you may press the **OUT** button anytime to correct numbers.

(3) When removing a number, the LCD may show a blinking cursor "_" -- That's normal!

(4) This device uses a technology (called EEPROM) that allows it to retain all the programming and stored numbers even when disconnected from the phone line.

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