HQTELECOM.com Number Blocker

Version 6 User Manual

(Model LX009B-V6, Last Revised in November 3, 2016)

FEATURES:

- Block up to 1,000 unwanted phone numbers

- Block up to 5 area codes or prefixes (1-5 digits)

- Block calls showing as "OUT OF AREA" (--- O ---) or "PRIVATE" (--- P ---)

- Block calls with no phone number displayed

- Simple set up and easy to use

- Easy to read LCD display (2.5" x 1") with Blue backlight & 4 levels of brightness

- Stores phone numbers in non-volatile memory (retains stored data if loses power)

- Stores up to 100 incoming calls (most recent)

- Stores up to 50 outgoing calls (most recent)

- Visual incoming call alert LED light

- Backup power via batteries (not included)

- FSK / DTMF dual system

IMPORTANT: CALLER ID SERVICE IS REQUIRED FOR THIS DEVICE TO WORK PROPERLY.

WHAT'S IN THE BOX:

(1) Number Blocker Unit   (1) Telephone Cable Patch Cord (~1 feet, 0.3 meters)   (1) User Manual
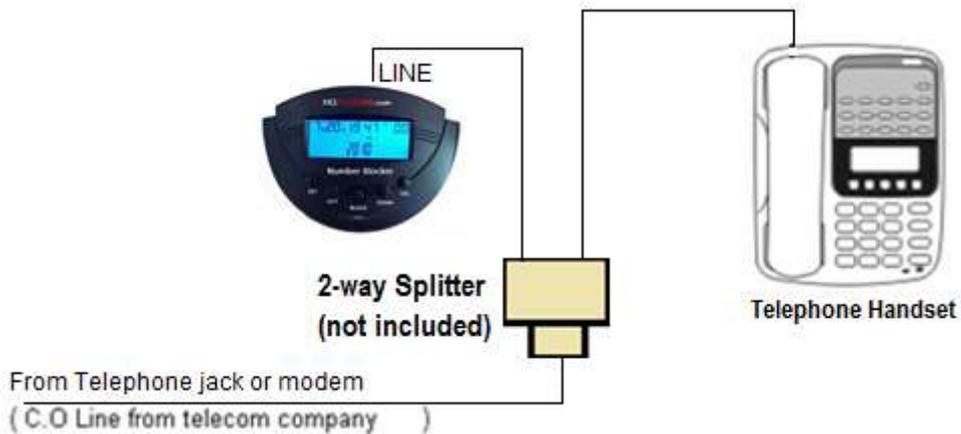
INSTALLATION:

Installing/Replacing Batteries (Optional but recommended):

This device is powered by your phone line but uses batteries as backup. To install/replace the batteries, open the battery cover located in the back of the unit and insert three (3) AAA batteries (not included).   Please note the correct positioning (+ and -).   Warning: Please disconnect the AC adapter from the unit or the power outlet PRIOR to inserting or changing the batteries.

Series Installation (option 1): Connect your phone line to the "LINE" port coming from wall or form your phone service provider and then use small cord to connect "PHONE" port or socket directly to actual phone set as shown in the figure below:

PARALLEL (Option 2):   You may also install it in parallel with your phone(s) using a 2-way splitter (not included), as shown below:

IMPORTANT: If using the parallel setup, you will still need to plug in a telephone handset to the PHONE socket (at least temporarily) to program your call blocker.

PROGRAMMING:

IMPORTANT: **There is no need to do any programming on this device in order to start blocking calls.   Upon completing the installation, just wait for calls to ring, then start blocking unwanted numbers using any of the options description in section 11.**

PREPARATION: Before programming your call blocker, you will need the following:

1) A telephone handset connected on the PHONE socket of the Call Blocker.

2) You also need to be able to hear dialtone through the connected handset. You will need to use your handset's dialpad to program your call blocker.

1. Changing the Year (optional)

You can modify it following these steps:

Step 1. Press [SET] button, the LCD screen will display "Set 1234"

Step 2. Lift off the handset (make sure you hear the dial tone) and press [1] using the dialpad. The LCD should display "20XX" (the last two digits will be blinking).

Step 3. Press [DWN] keys to modify to the present year, then pressing [SET] button.   At

this time, the "Month" digit(s) will start blinking. You can hang up the phone and wait 15 seconds to stop blinking and exit programming mode.

2. Modifying the DATE & TIME (Optional)

IMPORTANT: The Day and Time will be automatically updated when receiving the first incoming call.   If not, then follow the steps 1-3 above, then:

Step 4. Then enter the month setting, modifying the settings in the same way as, press the [SET] key followed by the date, hour and minute.

Note: Changing the date/time is optional because it is not required for this device to block calls.

3. Changing the LCD Display Brightness Level (Optional)

The factory default setting for the display brightness is 2. To change the setting:

Step 1. Press the [SET] button (LCD display set 123456).

Step 2. Lift off up the handset (hear the dialtone), and press [**2**] using the dialpad. The LCD should display "LCD 2").

Step 3. Press the [DWN] key to switch from 1 to 4.

Step 4. Exit by pressing the [SET] button or hang up handset and wait 15 seconds.

4. Block area codes or prefixes

You can block up to 5 area codes or prefixes (1 to 5 digits). Please follow these steps add area codes or prefixes that you wish to block:

Step 1. Press the [SET] button (LCD display set 123456).

Step 2. Lift off up the handset (hear the dialtone), and press [**4**] using the dialpad. The LCD should display BLOCKCODE1 - - - - -.   Now you can start entering the area code or prefix (1

– 5 digits) using the dialpad. Press [SET] button when finish entering first area code or prefix.

Display will show BLOCKCODE2 - - - - -.   Continue entering prefixes or area codes. When

finished, press [SET] to go to the next BLOCKCODEX (where X = 1-5), or hang up.   Use the

[DEL] button to remove area codes or make corrections.

Note: For some carriers in the US, you may need to add 1 + area code. You can test this by

calling from another number. If the Call Blocker displays 1+areacode+number displayed,

then use 1+areacode to block that area code.   This usually works the same for all area

codes.

5. Block calls showing as "PRIVATE" (—P—) or "OUT OF AREA" (—O—)

The factory default setting for "O or P" is "OFF".   To turn this feature "ON", follow these

steps:

Step 1. Press the [SET] button (LCD display set 123456).

Step 2. Lift off up the handset (hear the dialtone), and press [**5**] using the dialpad. The LCD

should display "OFF", press [DWN] to change to "OFF" / "ON" ， press [SET] button to

finish.

Step 3. Once the phone numbers with the "O or P" , press [BLOCK] button to the blacklist.

6. Block calls with no Telephone Display

You can block calls that show no telephone number in the display, which may show as

"UNKNOWN", "000-000-0000", "UNAVAILBLE", "----------"

The factory default setting is "OFF". To turn this feature "ON", follow these steps

Step 1. Press the [SET] button (LCD display set 123456).

Step 2. Lift off up the handset (hear the dialtone), and press [**6**] using the dialpad. The LCD

should display "OFF", press [DWN] to change to "OFF" / "ON"，press [SET] button to finish.

Step 3. Once the phone numbers without the "Name and Numbers", press [BLOCK] button to the blacklist.

7. Unlock and Lock Feature

If your call blocker shows "LOCK" in the display, you must connect a telephone into "phone" jack, set the telephone in off-hook status and enter [∗**123456 #**] to unlock it.

To LOCK your device and disable all features, take telephone to off-hook state, then user input [∗**000111 #**] to enable lock feature.

8. Check / Review / Browse Incoming Phone Numbers

Press the [DWN] button to view recent incoming calls records (last 100 calls received), the LCD will display the phone number (up to 16 digits), date and time of each call.

NOTE: This device will only display telephone numbers in the LCD, not names.

9. Check / Review / Browse Outgoing Phone Numbers

Press the [OUT] button to view recent outgoing calls records, press the [DWN] button to browse list, LCD display "NO CODE" when there are no calls. Each record can display up to 16 digits.

10. BLOCK List Operation

The SET feature [**3**] is set to 'ON' as a factory default setting. Therefore, this device will automatically disconnect calls (off-hook and hang up the call) if the calling number is stored in the BLOCK LIST.   You can turn this feature 'OFF' anytime if you wish to stop blocking calls.   Note: You may still hear 0-2 rings before calls are disconnected.

11. Adding New Phone Numbers to the BLOCK list

There are various ways of adding unwanted phone numbers to the BLOCK list. If your call blocker is installed in SERIES, then you can use any of the 3 methods described below. If your call blocker is installed in PARALLEL, then only method in item 2 below can be used to block unwanted calls.

1. When an unwanted call is ringing, simply press the *0 (star key and zero) using the dialpad of the handset connected in series (refer to installation options) while your phone is ringing (before answering it) to add the number to the BLOCK list. This will add the number to the BLOCK list so next time they call, the call will get automatically disconnected.

2. At any time can review the incoming call list by using the [DWN] button. Keep pressing it to browse the calls you have received. If you find a phone number that you want to block, simply press the [BLOCK] button to add it to the BLOCK list.

3. You may also dial the unwanted phone number using your handset's dialpad connected in series (make sure you hang up quickly!). Then press the [OUT] button to find it, then press the [BLOCK] button to add it.

12. Check / Review / Browse phone numbers in the BLOCK list

Press the [BLOCK] button to browse list of blocked calls status, LCD will display the phone numbers. Continue to press the [DWN] key, user may loop-check all calls in blocked list. If no any blocked call information, LCD will display "NO CODE".

13. Remove a phone number from the BLOCK list

Press the BLOCK button, then press the [DWN] button to browse list. Then, press the [REMOVE] button to delete number from the list.

IMPORTANT: Do not to press and hold the [REMOVE] button for more than 3 seconds.

If you do, you will remove all the numbers stored in the list.

14. Remove a phone number from the INCOMING call list

Press the [DWN] button to browse the list, then press the [REMOVE] button to delete number from the list.

15. Remove Phone Number from the OUT list

To remove numbers from the outgoing list of recent phone number (up to 50 records), press the [OUT] button, then use the [DWN] button to browse list. Now you can press the [REMOVE] button to delete any phone number you wish. To remove the entire list, press the [REMOVE] button for more than 3 seconds.

16. LDC Display Alerts / Icons

"NEW" – The "NEW" alert will flash if there are phone numbers stored on any of the lists (incoming call list, block list or OUT list) that have not been reviewed by the user.

"REP" – The "REP" alert will show if you try to add a number to the BLOCK list that is already stored.   Also, the REP will show while browsing/reviewing phone numbers on any of the lists.

🔒 - the "Lock" icon shows while browsing or displaying numbers in the incoming call or OUT lists and the number shown in the display is already stored in the BLOCK list.

✉ - the "Mail" icon shows if you have the voicemail notification service activated as part of the caller id information received from your phone service provider.

IF YOU HAVE ANY ISSUES OR NEED ANY HELP, PLEASE CONTACT US BEFORE RETURNING THIS DEVICE. WE PROVIDE 3 WAYS TO CONTACT US:

1) VIA EMAIL AT HQTELECOM.com (PREFERRED WAY -- AVAILABLE 24 HOURS)

2) VIA PHONE 786-221-5997 (AVAILABLE FROM 11AM TO 7 PM EST, MONDAY – FRIDAY)

3) CHAT ONLINE (CLICK CONTACT US LINK)