



CALLBLOCKER[®]

THE ALL-IN-ONE CALL BLOCKER

USER GUIDE



V.202

Congratulations on your new purchase!

Before using the Call Blocker please read the following important information:-

- Call Blocker protects a single corded phone, or a cordless phone with additional handsets.
- **Caller Identity service (Caller ID) is required from your telephone provider for the Call Blocker to work effectively.**
- Caller ID is a telephone service that provides the telephone number of a caller, which appear on a display as the call is being received. To register for Caller ID contact your telephone provider.
- The CPR Call Blocker will work with a wide range of telephone equipment including corded and cordless phones. It protects all the phones that are plugged into it. If you need a number of extensions in your home, we recommend that you use a modern multi-cordless handset known as a DECT phone (Digital Enhanced Cordless Telephone). Call Blocker can then protect all of your phones.
- We recommend that you connect the CPR Call Blocker to a telephone at the main telephone socket (The first point where the connection comes into your property). Intermittence and extension ringing issues may arise if the CPR Call Blocker is connected to telephones that are plugged into extension sockets.
- Some phones automatically check the network voice mail service at regular intervals and display a 'Message waiting' light. We recommend that you do not use these types of phones with the CPR Call Blocker. In the UK these are called 1571 button phones.



CONTROLS DESCRIPTION

Type of masked call

These will display as and when a masked call type calls through.

Blocked number counter

Displays the number of times a blocked number has tried to call.

Number of calls blocked

Displays the amount of numbers that have been added to the block list.

Up/Down

Use these to enter the blocking menu and navigate up and down the blocked calls list.

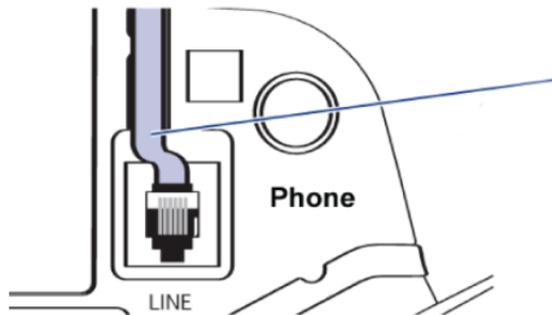
Delete

Use this to delete a number from the blocked calls list.

SETTING UP CPR CALL BLOCKER

Step 1

Remove the line cable from your telephone and plug into the **LINE 2** port of the Call Blocker.



Disconnect the line cable from your telephone and plug into the **LINE 2** port of the Call Blocker.

Step 2

Use the short black cable provided to connect one end to the **TEL 2** port of the Call Blocker and the other end back to your telephone.

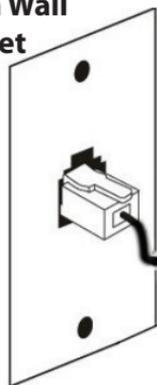
Step 3

Make sure that all cables are connected securely and then check for a dial tone. If the Call Blocker's LCD screen is active this will confirm that it is setup correctly. If there is no dial tone or active LCD screen you will need to reconnect using the **LINE 1** and **TEL 1** ports. **(UK only)**

INSTALLATION DIAGRAM-IN LINE

Main Wall
Socket

Short Black
Cable Provided



Line
Cable



Telephone

BLOCK NOW

The easiest way to block nuisance callers is to use the **BLOCK NOW** button located on the top of the Call Blocker.

When a nuisance caller gets through press the 'BLOCK NOW' button and then hang up the call, this caller will now be blocked from calling again.

If you are using a DECT type cordless telephone you can also press **# 2** on your phone's keypad whilst on a call to block a nuisance call.

The **BLOCK NOW** Button only blocks visible numbers on your caller display. If you are receiving nuisance calls from **PRIVATE**, **WITHHELD**, **UNAVAILABLE** or **INTERNATIONAL** numbers please use the programming codes on pages 6, 7 and 8.

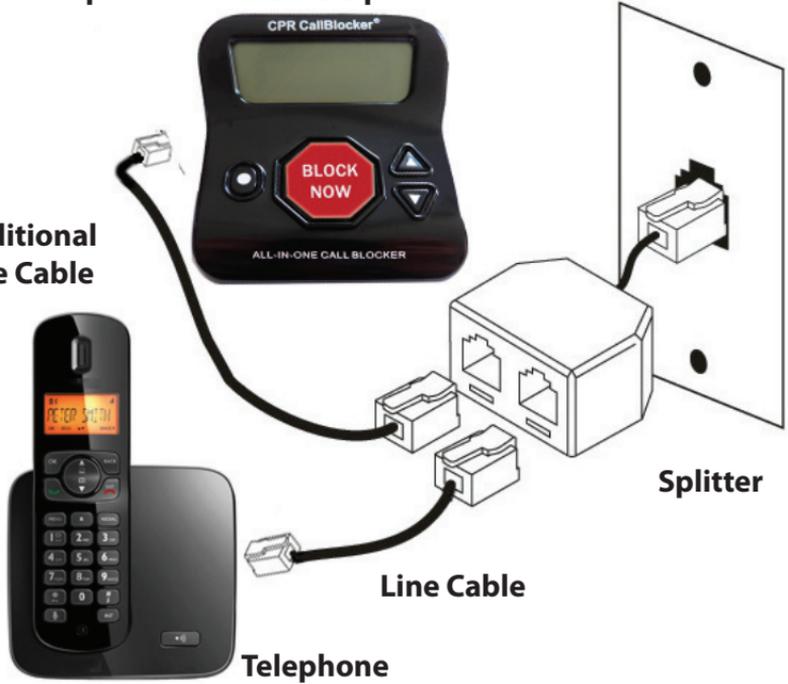
INSTALLATION DIAGRAM-PARALLEL - (FOR OUTSIDE THE UK)

If caller ID issues arise with the IN-LINE setup then change to a PARALLEL connection. Please note that when the call blocker is setup in this way the BLOCK NOW button will still function correctly but the unit cannot be programmed. The phone will need to be connected to the call blocker IN-LINE for when programming is needed.

Connect the additional line cable from the splitter to the LINE 2 port

Main Wall Socket

Additional Line Cable



Splitter

Line Cable

Telephone

If you are having trouble entering programming codes visit the FAQ's on page 9.

Programming a number into "Blocking" list

1. Pick up the telephone and input *** * 7 #** you will hear a **"Beep"**
2. Then enter the telephone number you wish to block, followed by the **#** key,
You will hear a 'beep' after each # to confirm success.
3. Hang up to complete setup.

Programming an area code into "Blocking" list

1. Pick up the telephone and input *** * 7 #** you will hear a **"Beep"**
2. Then enter the area code you wish to block, followed by the **#** key,
You will hear a 'beep' after each # to confirm success.
3. Hang up to complete setup.

Erasing one number or area code from the "Blocking" list

1. Pick up the telephone and input *** * 6 #** you will hear a **"Beep"**
2. Then enter the telephone number you wish to delete followed by the **#** key,
You will hear a 'beep' after each # to confirm success.
3. Hang up to complete setup.

PROGRAMMING CODES

Block Last Calling Number (This function only works within the UK)

1. To block last number: Get a dial tone and input **** 2 # * 2 #**

You will hear a 'beep' after each # to confirm success.

Turning the Call Blocker On and Off (The call blocker is turned ON by default)

1. To Turn On: Get a dial tone and input **** 4 # * 4 #**

2. To Turn Off : Get a dial tone and input **** 3 # * 3 #**

You will hear a 'beep' after each # to confirm success.

Blocking all "Withheld / Private" Callers

1. To Turn On: Get a dial tone and input **** 7 # 7 * #**

2. To Turn Off : Get a dial tone and input **** 6 # 7 * #**

You will hear a 'beep' after each # to confirm success.

Alternative "Withheld" blocking function (Use this if the conventional code doesn't work)

1. To Turn On: Get a dial tone and input **** 7 # #**

2. To Turn Off : Get a dial tone and input **** 6 # #**

You will hear a 'beep' after each # to confirm success.

Block a number using an additional DECT telephone handset

1. Enter **# 2** into the handset when on an active call to block the number.

PROGRAMMING CODES

Blocking all "International / Out of Area" Callers

(Use the second code if the conventional code doesn't work)

1. To Turn On: Get a dial tone and input **** 7 # * #** **or** **** 7 # 00 #**
2. To Turn Off : Get a dial tone and input **** 6 # * #** **or** **** 6 # 00 #**

You will hear a 'beep' after each # to confirm success.

Blocking all "VOIP / Unavailable" Callers

1. To Turn On: Get a dial tone and input **** 7 # 6 * #**
2. To Turn Off : Get a dial tone and input **** 6 # 6 * #**

You will hear a 'beep' after each # to confirm success.

Blocking all "0" type calls (Single digit spoof callers)

1. To Turn On: Get a dial tone and input **** 7 # 0 #**
2. To Turn Off : Get a dial tone and input **** 6 # 0 #**

You will hear a 'beep' after each # to confirm success.

Resetting the Call Blocker back to factory settings

1. Get a dial tone and input **** 1 # * 1 #**

You will hear a 'beep' after each # to confirm success.

Note: Three "**Beeps**" indicates that an error has occurred - Either a number has already been entered or the specified blocking function is already turned ON.

FREQUENTLY ASKED QUESTIONS

Q. The Call Blocker's LCD screen is inactive?

A. If you have the Call Blocker connected up using LINE 1 and TEL 1 and are unable to display the LCD screen then switch the cables over to the LINE 2 and TEL 2 ports. The same goes if you have the cables in the LINE 2 / TEL 2 ports, switch them over to the LINE 1 / TEL 1 ports.

Q. I am unable to enter the programming codes?

A. Some telephone line providers network codes conflict with the call blocker's * * command. **To overcome this get a dial tone and hold the BLOCK NOW button for 5 secs. This will set the Call Blocker into programming mode and allow codes to be entered.**

Q. Do I need caller ID for this product to work?

A. Yes, caller ID should be enabled on your telephone line for the product to work effectively.

Q. Can I use any telephone with the CPR Call Blocker?

A. The CPR Call Blocker will work with a wide range of modern telephone equipment - cordless DECT phones, corded phones and cordless analogue phones.

Q. Will the CPR Call Blocker work with my internet connection?

A. Yes, the CPR Call Blocker will work alongside all types of ADSL, DSL and Fibre optic connections.

Q. Can I use the CPR Call Blocker with extension telephone sockets?

A. Yes, you can but problems can arise. The CPR Call Blocker is designed to work on one telephone socket (main socket). If you wish to have additional phones around the house it's best to use a DECT (Digital Enhanced Cordless Telephone) setup with multiple cordless handsets so that the Call Blocker can protect all the phones connected to the base station at the main socket.

NEED MORE HELP?

If you need further help setting up the CPR Call Blocker, please email or phone through to our technical support team who will be more than happy to help with any problems or queries you may have.

CPR Call Blocker

York Chambers

York Street

Swansea

UK

SA1 3LZ



E-mail: support@cprcallblocker.com

UK Tech support: 0800 652 7780

Europe Tech support: (+44) 800 652 7780

USA Tech support: (408) 872 6822

Australia Tech Support: (02) 8005 5793

Disposal instructions
Waste electronic equipment should be separated from your normal household waste and taken to your local recycling centre for disposal, or back to where you bought the equipment. Proper recycling of electronic equipment will help the environment.



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