Pro Call Blocker Manual
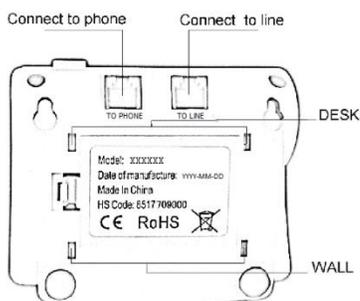
(Revised by HQTelecom)

Thank you for choosing the Pro Call Blocker (Blocker) to help you eliminate unwanted phone calls. Please visit hqtelecom.com to obtain the latest information on how to use and program your Blocker, as well as important safety instructions, and answers to frequently asked questions (FAQs).

Installation:

IMPORTANT: THIS DEVICE IS LINE POWERED AND DOES NOT NEED BATTERIES OR AN EXTERNAL POWER SUPPLY. PLEASE IGNORE BATTERY COMPARTMENT.
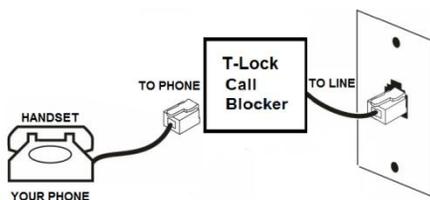
Packing list:
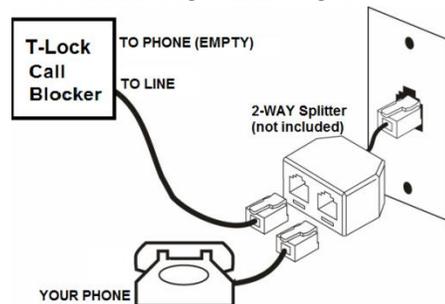Your packaging should contain the following items:
(1) Blocker Call Blocker device with LCD display,
6 buttons (SET, OUT, BLACKLIST, REMOVE, UP & DOWN (◄ or ►) buttons),
and two RJ-11 sockets (TO LINE, TO PHONE)
(1) Telephone cord
(1) Wall / Desktop bracket
(1) User Manual

There are 2 ways of installing your Blocker as shown below. The Blocker should work well in both settings, however we recommend that you test both to find out the best setup for you.

SERIES INSTALLATION:

PARALLEL INSTALLATION:

Getting Started:
The Blocker is shipped from the factory ready to start working when connected to any FSK/DTMF compatible phone line using the LINE socket. Once installed, simply wait to start receiving calls, then use the scrolling **UP** or **DOWN** buttons (◄ or ►) to browse the list of recent incoming calls. While browsing, you may press the **BLACKLIST** button to add unwanted numbers to the BLACKLIST. It's that simple! IMPORTANT: Please make sure your phone line has the Caller ID service. Your Blocker will not work without it! If you are not sure, contact your telephone service provider.

Programming your Pro Call Blocker

PREPARATION: Before you can start programming your Blocker, you need to have a telephone handset (wired or wireless) with a dial-pad connected to the "PHONE" socket on the back of the Blocker (as shown in Series installation diagram).

1.0 Setting the Year

Follow these steps to change the 4th digit on the year (e.g. from 201**2** to 201**3**).

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset [1] and press **1** using the dial-pad (LCD displays 20**1**2 and 3rd digit is blinking indicating that it can be changed).

Step 3. Press **SET** button again to move from the 3rd to the 4th digit of the year (201**2**).

Step 4. Press **UP** button (◄) to change the blinking digit (3,4,5).

Step 5. Once the correct digit is displayed, hang up handset, and wait 15 seconds to exit programming mode.

1.1 Setting Date & Time

If your phone service provider is FSK compatible, the DATE & TIME on your Blocker will be automatically updated when connected after the first call comes in. Otherwise, follow these steps to set the DATE & TIME:

After setting the year's last digit in step 4, press **SET** again to change the Month (MM), use dial-pad to input the correct month, then press **SET** again to change the Day (DD), use dial-pad to input the correct month, then press **SET** again to change the HOUR (HH), use dial-pad to input the correct month, and then press **SET** again to change the Minutes (MM). Then, hang up the handset and wait 15 seconds to exit programming mode.

2.0 Setting the LCD Display Brightness Levels

The factory default settings for the display brightness is 2. Follow the instructions below to change the settings:

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset and press **2** using the dial-pad. (LCD displays "LCD   2")

Step 3. Press **UP** or **DOWN** buttons (◄ or ►) to change the LCD levels from 2 to 1,2,3,4

Step 4. When done, hang up handset and wait 15 seconds to exit programming mode.

3.0 Adding Outgoing (dialing) Blocked Numbers to the BLACKLIST

Follow the steps below to manually add phone numbers (also prefixes or area codes) that you wish to block dialing from your phone line. <u>IMPORTANT</u>: Make sure your Blocker is installed in series with your existing phone(s) in order for the Blocker to block all the outgoing numbers calls.

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset [1] and press **3** (LCD displays a blinking cursor "_" indicating input mode)

Step 3. Input the phone number[2] (or area code or prefix) you wish to block.

Step 4. Press **UP** or **DOWN** buttons (◄ or ►) to save[4] (LCD displays "SUCCEED").

Repeat steps 3-4 to continue inputting number(s) you wish to block.

Step 5. When done, hang up handset and wait 15 seconds to exit programming mode.

3.1 Removing Outgoing (dialing) Blocked numbers from the BLACKLIST

To remove a number from the blocked list[3], you need to press **SET**, press **3**, use the **UP** & **DOWN** buttons (◄ or ►) to browse the list of blocked numbers you wish to remove, and then press the **REMOVE** button to remove the number displayed (LCD[3] displays "DEL" and "SUCCESS").

4.0 Adding Incoming Phone Numbers to the BLACKLIST

Follow the instructions below to add incoming phone numbers to the BLACKLIST.

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off the handset and press **4** (LCD displays the first number stored in the BLACKLIST. If empty, a blinking cursor should be shown as "_" indicating input mode)

Step 3. Input phone number[2] to be added to the incoming BLACKLIST

Step 4. Press **UP** or **DOWN** buttons (◄ or ►) to save[4] (LCD displays "SUCCEED").

Repeat steps 2-4 to add up to 1,200 numbers (up to 16 digits in length, each)

Step 5. When done, hang up handset and wait 15 seconds to exit programming mode.

Refer to Section 10.2 to REMOVE incoming phone numbers from BLACKLIST.

5.0 Adding Incoming Area Codes or Prefixes to BLACKLIST

Follow the steps below to add incoming phone area codes and prefixes to BLACKLIST.

Step 1. Press **SET** button (LCD displays Set   1234567)

Step 2. Lift off handset and press **5** (If your BLACKLIST is empty, a blinking cursor should be shown as "_" indicating input mode. Otherwise, the LCD will display the first stored number in the BLACKLIST)

Step 3. Input the area code or prefix you wish to block[2] (example area code: 305, prefix 305-558) using the dial-pad on your

telephone handset.

Step 4. Press **UP** or **DOWN** buttons (◄ or ►) to save number[4] (LCD displays "SAVE" and "SUCCEED"). Repeat steps 2 & 3 to add up to 10 sets (up to 10 digits in length, each)
Step 5. When done, hang up handset and wait 15 seconds to exit programming mode.

5.1 Removing Incoming Area codes or Prefixes from BLACKLIST
Follow steps 1 & 2 above, then follow these additional steps:
Step 3. Use **UP** or **DOWN** buttons (◄ or ►) to browse list of blocked numbers
Step 4. When displaying the number you wish to remove, press **REMOVE** (LCD[3] displays "DEL").
Step 5. When done hang up handset, and wait 15 seconds to exit programming mode.

6.0 Turn ON/OFF feature to Block all Incoming Calls with no Caller ID Info
This feature is disabled (OFF) as a factory default setting. Please follow the steps below if you wish to turn this feature "ON" and block all calls with no caller ID information.
Step 1. Press **SET** button (LCD displays Set   1234567)
Step 2. Lift off the handset and press **6** (LCD displays "OFF")
Step 3. Press **UP** or **DOWN** buttons (◄ or ►) to toggle feature "**ON**" and "**OFF**".
Step 4. When "ON" is shown, hang up handset and wait 15 seconds to exit.

7.0 Changing the Pass Code
The Blocker's factory default pass code is 0000. Follow steps below to change it:
Step 1. Press **SET** button (LCD displays Set   1234567)
Step 2. Lift off the handset and press **7** (LCD display "INPUT-")
Step 3. Input old pass code (default 0000) and press **SET** (LCD displays "N-PASS-")
Step 4. Input the new pass code (up to 4 digits) press **SET** button
Step 5. Re-enter new pass code and press **SET** to save it[4] (LCD displays "SUCCEED")
Step 6. Hang up handset and wait 15 seconds to allow Blocker to exit programming mode.
Note: You may use "8289" if you forget your pass code to reset back to default (0000).

8.0 Browse Incoming Phone Numbers
You may press the **UP** or **DOWN** buttons (◄ or ►) to view recent incoming call records (last 100 calls received). The LCD will display the phone number (up to 16 digits), date, and time of each call.

9.0 Browse Outgoing Phone Numbers
Press **OUT** to browse recent outgoing phone numbers dialed from phone(s) connected to the PHONE socket of the Blocker. Press **UP** or **DOWN** buttons (◄ or ►) to browse list. LCD displays 'NO CODE' when there are no calls. Each record can display up to 16 digits.

10.0 Removing Numbers from Lists (INCOMING, OUT, and BLACKLIST)

10.1 Removing Phone Numbers from INCOMING List
To remove numbers from the INCOMING list of recent calls (Blocker holds up to 100 records, 16 digits each), simply use the **UP** or **DOWN** buttons (◄ or ►) to browse list. Then, press the **REMOVE** button to delete number from list (LCD[3] displays "DEL"). To remove entire list of incoming call records, press the **REMOVE** button (gently) for more than 3 seconds.

10.2 Removing Phone Numbers from the BLACKLIST
To remove numbers from the BLACKLIST memory (up to 1,200 records), press the **BLACKLIST** button, then use **UP** or **DOWN** buttons (◄ or ►) to browse list. Then, press the **REMOVE** button to delete number from list (LCD[3] displays "DEL"). To remove entire list, press the **REMOVE** button more than 3 seconds. NOTE: You will need to input pass code (default 0000) followed by the **REMOVE** button when LCD displays "PASS-". This is a safety feature to prevent deleting the list unintentionally.

10.3 Removing Phone Numbers from the OUT list
To remove numbers from the outgoing list of recent phone numbers (up to 50 records) press the **BLACKLIST** button, then use the **UP** or **DOWN** buttons (◄ or ►) to browse list. Now, you can press the **REMOVE** button to delete any phone number you wish (LCD displays "SUCCEED"). To remove the entire list, press the **REMOVE** button more than 3 seconds.

11.0 BLACKLIST Operation

Blocker will automatically disconnect (off-hook and hang up the call) if the calling number is stored in the BLACKLIST. You may hear 0-2 rings before calls are disconnected.

11.1 Adding New Phone Numbers to BLACKLIST:
There are 2 ways of adding unwanted phone numbers to the BLACKLIST:
(1) When an unwanted call is ringing ... Simply press the **BLACKLIST** button while your phone is ringing (before answering it) to disconnect the unwanted call and add the number to the BLACKLIST.
(2) After answering an unwanted call ... You can use the scrolling **UP/DOWN** buttons (◄ or ►) to browse the list of recent incoming calls, then press the **BLACKLIST** button to add unwanted phone number to list (LCD displays "SAVE" and "SUCCEED").

12.0 LOCK Feature
The "LOCK" feature is turned "OFF" as a factory default setting. You may lift-off handset and input ***000111#** to turn "ON" the LOCK feature and LOCK all functions (LCD displays "LOCK"). If your Blocker's LCD displays "LOCK", then lift-off handset and input ***123456#** to turn "OFF" the lock function, and enable all Blocker's functions.

13.0 LCD Display Alerts and Messages
The LCD display will show the following messages or alerts.
The '**NEW**' alert indicates that the phone number is new (e.g. recently added to the Blocker's memory)
The '**REP**' alert indicates that the phone number is already in memory.
The '**MAIL**' alert indicates that you have a new voicemail (this feature is provided by your phone service provider as part of the Caller ID service).
The LCD also shows the current date of week: **SUN**, **MON**, **TUE**, **WED**, **THU**, **FRI**, **SAT**.

14.0 Programming Notes[(x)]
(1) When using the handset to program your Blocker, please disregard the voice messages (or any audible line errors) you may hear on your telephone line.
(2) In input mode, you may press the **OUT** button anytime to correct numbers.
(3) When removing a number, the LCD may show a blinking cursor "_" -- That's normal!
(4) This device uses a technology (called EEPROM) that allows it to retain all the programming and stored numbers even when disconnected from the phone line.

Warranty & Service
Hi Q Telecom Inc. warrants its products to be free of defects of material and workmanship for a period of one (1) year from the date of purchase. All items to be repaired under warranty are to be sent, together with the original sales slip to: HQ TELECOM, 16562 NW 83 PL, HIALEAH FL 33016

Product Support
Please visit us online at http://hqtelecom.com to find the latest information on this product, including frequently asked questions. You may use our online contact us form to ask questions, and provide feedback and/or suggestions. In addition, our support staff is available via phone at 1-786-221-5997 (Monday to Friday, 11:00 am to 7:00 pm EST).